## QUALITY POLICY



MHB Consultants Ltd is committed to:

- Providing clients with high quality civil engineering consultancy which meets their requirements in every respect.
- Operating the business to the systems required by ISO 9001:2015 / RISQS
- Ensuring quality objectives have been clearly defined at relevant functions and levels in the organisation and that these are clearly communicated to staff to ensure understanding of the role everyone has in maintaining high standards, reviewed annually.
- Enhancing the skills of management and staff through review and continuous professional development programmes, the objectives of which are to enable staff to perform their work more effectively and to increase the scope for future work carried out by the business.
- Promoting a culture of continual quality improvements and the philosophy of getting things "right first time".
- Rigorously controlling & continually monitoring the quality of works carried out (including sub-contracted work) from the earliest stages of a project through to its completion.
- Promoting the quality management system and ensuring implementation is achieved by internal auditing, management review, corrective and preventive action.
- Working with suppliers and clients to establish and maintain the highest quality standards.

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MH Barbour Managing Director, 22 September 2022